

HR Access to manage outsourcing of Bankinter payroll

- **HR Access services are focussed on managing the payroll process for 4,600 employees, as well as updating and maintaining the solution**
- **Bankinter's main objective is innovation and the generation of higher added value for the customer**

Madrid, 29 September 2008 – **HR Access**, specialising in integrated solutions and services for people management, has announced the signing of an outsourcing Business Process Outsourcing (BPO) contract with Bankinter. The agreement will allow Bankinter to stay in control of the management process, while outsourcing administrative and technological processes, as well as maintenance and refresh of the solution.

Through this project, **Bankinter's aim is to concentrate on the strategic aspects of people management**, leaving HR Access to deal with all the internal HR management processes that do not generate value for the organisation or for the customer.

Bankinter employs a total of 4,600 staff and its principal mission is to establish long-term value for shareholders and customers. Bankinter's growth is the result of a commitment to technology and innovation, multi-channel and multi-network distribution of products and financial services, and dedicating itself to the specifics of the Spanish market. Bankinter is currently a benchmark name in the Internet banking sector in Spain. The Bankinter.com website handles 46% of all transactions.

- ◆ **Payroll management to support the establishment of added value for the customer**

The banking institution is reaffirming its leading position in innovation and setting-up advanced, efficient management models.

HR Access' activities as a specialised outsourcer allow Bankinter to devote more people and resources to HR services that generate end value and heighten Bankinter's ability to attract, retain, and develop talent. All of which results in better growth and consolidation of the bank, through its total dedication to providing quality services to customers.

- ◆ **Tried and tested experience in the financial sector in Spain and Europe**

HR Access' extensive experience in the banking sector in Spain and Europe acts as a guarantee for Bankinter, ensuring management of all the processes needed to maintain and update staff and payroll management.

HR Access Solutions manages more than 750,000 employees in 82 financial companies on three continents as well as other references in **EMEA**: BNP Paribas, Banco Espirito Santo, Banca Popolare di Milano, Banca Intesa, Crédit Agricole, Crédit du Maroc, Cariparma, Scotiabank Group, BICI in various African countries, BMCE, Millennium BCP, and San Paolo Imi.



In Spain, Banco de España, Banco Popular, Santander, Banesto, BBVA, BBK, Caja Vital, CaixaNova, Caja Madrid, Caja Cantabria, and Unicaja, among others, utilise HR Access to manage payroll and HR activities.

About HR Access:

HR Access's solutions are the result of 35 years experience in research, development and implementation in the core competencies of Human Resources Management. HR Access provides a comprehensive offering of solutions and services covering the entire life cycle of our customers' HRIS, combining both local and international expertise to offer: applications software, services such as consulting installation, integration, training, regulation tracking, maintenance and Outsourcing services. Today, HR Access manages more than twelve million employees worldwide including almost six million in France (or one quarter of the French working population).

A European leader in Human Resources Management, HR Access Solutions employs close to 860 persons – based in France, Spain, Germany, Belgium, Italy, Great Britain, Ireland, Morocco, and Tunisia, with 550 customers spread across 52 countries. The company was founded in October 2003, following an acquisition by Fidelity Investments of the HR Access software publishing business from IBM.

HR Access is a registered trademark of the HR Access Solutions Company.

